

Access Statement for The Venus Company Tolcarne Beach

Introduction

A beach side take-away café and shop open daily from March to November, situated on Newquay's traditional, family beach.

Pre-Arrival & Arrival

- Information Telephone Number 01637 876028
- Website www.venuscompany.co.uk
- Opening Hours Cafe
- March 10am till 4pm
- April - June 9am till 5pm
- July & August 9am till 6pm
- September 9am till 5pm
- October/November 10 till 5pm

- Nearest parking for Tolcarne is situated behind the Bristol Hotel off Narrowcliff Road.
- The car park has approximately 50 spaces, 5 coach spaces and 1 disabled parking space.
- Daytime parking (0600 – 1700)
up to 2 hrs £2.50: up to 3 hrs £3.50: over 3 hrs £5.00: Depart by 1800.
- Overnight parking (1800 – 0600)
£12.50. Depart by 0900.
- There is also roadside parking in the surrounding streets.
- Venus Café and Shop has a web camera overlooking the beach.
This can be found on the Venus Company's website.
www.venuscompany.co.uk
- There is a Western Greyhound bus service that stops directly above the beach on Narrowcliff Road (Number 593)
- Dogs are allowed on the beach from Dec.1 until March 31.

Main Entrance

- From the Bristol Hotel car park there is a pedestrian crossing that leads to the cliff path; leading downwards to the beach.
- The small car park at the bottom of the cliff is for guests staying in the luxury apartments. Wheelchair access continues from here to the

beach facilities – Venus café and shop, apartments, toilets, offices, restaurant and reception.

- Access is also possible by wheelchair to one row of the beach huts.
- The cliff path has a gradient and caution should be taken when wet.
- There are 137 heavily inclined steps to the beach as well as a steady slope down to the beach.

Public Areas.

- The main promenade and slope is tarmac, but can become sandy and wet.
- The steps are block paved and edged with local stone but can be wet and sandy
- There is a seating area in front of the Venus café and shop.
- The cafe has its menu on a banner attached to the side of the building and also suspended between two poles in front of the cafe. It's printed in a large font and is easy to read, paper copies are available on request.
 - From the promenade there is a ramp down onto the beach, the beach is made up of sand.
 - The slope provides wheelchair access to the top of the beach with three steps down to the sand.
 - There are RNLI life guards on the beach from 10am till 6pm, from May till September.

Public WCs.

- The public toilets are located at the left hand side of the beach, behind the RNLI station. They are accessible by turning left onto the flagstone paved area by the Venus café and continuing onwards past both buildings then taking a left turn again.
- Inside the toilets are tiled, with cubicles, sinks, hand dryers, etc.

Additional Information

- There are RNLI life guards on the beach from 10am till 6pm, from May till September.
- Tolcarne beach has a web camera overlooking the beach. This can be found on the Venus Company's website.
www.venuscompany.co.uk

Address: The Venus Company
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Devon
TQ9 7LQ

Telephone: 01803 712648

Email: halwell@venuscompany.co.uk

Website: www.venuscompany.co.uk

Hours of operation: Opening Hours Cafe

- March 10am till 4pm
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Local public transport numbers: Western Greyhound Buses
01637 871871

www.westerngreyhound.com

Bus Number 593

Local accessible taxi numbers: Biotravel Taxi and Minibus Hire.
Westways Filling Station, Tregaswith, Newquay, Cornwall, TR8 4JR.
01637 880006

www.biotravel.co.uk

Local Airport Number: Newquay Cornwall Airport, St. Mawgan,
Newquay, Cornwall, TR8 4RQ.

01637 860600

www.newquaycornwallairport.com

Local rail numbers: Customer Services Team, First Great Western,
Freepost SWB40576, Plymouth, PL4 6ZZ.
08457 000 125
www.firstgreatwestern.co.uk

Contact Telephone and Email Address

We welcome your feedback to help us continually improve if you have any comments please phone 01803712648 or email halwell@venuscompany.co.uk