

Access Statement for The Venus Company Watergate Bay

Introduction

A beach side take-away cafe open every day except Christmas day, situated between Padstow and Newquay.

Pre-Arrival & Arrival

- Information Telephone Number 01803 712648
 - Website www.venuscompany.co.uk
 - Opening Hours Cafe
 - November - March 10am till 4pm
 - April - June 9am till 5pm
 - July & August 9am till 6pm
 - September 9am till 5pm
 - October 10 till 5pm
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- Watergate Bay has three car parks.
 - The Extreme Academy car park has approximately 120 spaces.
 - There is a council owned field car park which is fairly level, after heavy rain this can become water logged. There are 300 spaces and there is free parking for up to three hours for disabled blue badge holders and vehicle license exempt.
 - There is also another economy field car park that is used in the summer months.
 - There are no designated disabled car parking spaces in these three car parks.
 - The Watergate Bay hotel has 72 spaces for residents including disabled spaces and wheelchair access.
 - On exiting the Extreme academy car park a parking fee is payable to the machine situated next to the steps leading to the Sea Lane. This will vary from £5 in the summer to £2.50 at weekends in the winter.
 - The council car park is free from the 1st November up until the 31st March.
- From the 1st April to the 31st October, the charges are £5 per day up until 2pm, after 2pm it is £3 for a half day.
- Watergate Bay Hotel has a web camera overlooking the beach. This can be found on the hotel's website. www.watergatebay.co.uk
 - There is a Western Greyhound bus service that stop directly

opposite the entrance to the Public Toilets (Number 556)

- Dogs are allowed on the beach all year round.

Main Entrance

- From the Extreme Academy parking area, there is a tarmac between the car park onto the Sea Lane which leads to the café and the beach. Sea Lane has a gradient and caution should be taken when wet.
- There is tarmac and a pavement leading from the Council car park to Sea Lane.
- From the Economy car park there is no pavement leading to the beach.
- There are heavily inclined steps to the beach as well as a steady slope down to the beach.

Public Areas.

- The main promenade and slope is tarmac, but can become sandy and wet.
- The steps are block paved but can be wet and sandy
- There is no seating area.
- The cafe has its menu on a banner attached to the side of the building. It's printed in a large font and is easy to read, paper copies are available on request.
 - From the promenade there is a ramp down onto the beach, the beach is mainly made up of sand, with some large rocks on the beach. Caution should be taken when in the vicinity of the cliffs as there is a danger of falling rocks. There is a stream running under the slope to the beach and down to the sea but the slope provides wheelchair access over this said stream.
- There are RNLI life guards on the beach from 10am till 6pm, from May till September.

Public WCs.

- The public toilets are located next to the Council car park and opposite the Phoenix bar and restaurant. They are accessible from the main promenade via Sea lane which is tarmac. Caution should be taken when crossing the road from the top of Sea Lane over to the toilet block.

- Inside the toilets are tiled, with cubicles, sinks, hand dryers, etc.
- There is also a separate disabled toilet in the block.

Additional Information

- There are RNLI life guards on the beach from 10am till 6pm, from May till September.
- Watergate Bay Hotel has a web camera overlooking the beach. This can be found on the hotel's website. www.watergatebay.co.uk

Address: The Venus Company
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Devon
TQ9 7LQ

Telephone: 01803 712648

Email: halwell@venuscompany.co.uk

Website: www.venuscompany.co.uk

Hours of operation: Opening Hours Cafe
November - March 10am till 4pm
April - June 9am till 5pm
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September 9am till 5pm
October 10 till 5pm

Local public transport numbers: Western Greyhound Buses
01637 871871

www.westerngreyhound.com

Bus Number 556

Local accessible taxi numbers: Biotravel Taxi and Minibus Hire.
Westways Filling Station, Tregaswith, Newquay, Cornwall, TR8 4JR.
01637 880006

www.biotravel.co.uk

Local Airport Number: Newquay Cornwall Airport, St. Mawgan,
Newquay, Cornwall, TR8 4RQ.

01637 860600

www.newquaycornwallairport.com

Local rail numbers: Customer Services Team, First Great Western,
Freepost SWB40576, Plymouth, PL4 6ZZ.

08457 000 125

www.firstgreatwestern.co.uk

Contact Telephone and Email Address

We welcome your feedback to help us continually improve if you have any comments please phone 01803712648 or email halwell@venuscompany.co.uk