

Access Statement for The Venus Company Blackpool Sands

Introduction

A licensed beach side take-away cafe and beach shop open every day except Christmas day, and during the summer months of June, July, August and September an evening dining restaurant.

Pre-Arrival & Arrival

- Information Telephone Number 01803 712648
- Website www.venuscompany.co.uk
- Opening Hours Cafe & Shop
- November - March 10am till 4pm
- April - June 9am till 5pm
- July & August 9am till 6pm
- September 9am till 5pm
- October 10 till 5pm
- Evening Dining open in June, July & August opens 6:30pm
last food orders 8:30pm

- Both the Cafe & Shop are licensed for Alcohol to be consumed on the premises
- Blackpool Sands Beach has parking for approximately 800 cars, spread out over a rear car park (that has a slight/moderate camber) This is block paved and can be uneven in places. There is also a field car park which is fairly level, after heavy rain this can become water logged. There is also another field car park that has quite a steep camber to it; this is used as an overflow car park in the summer months.
- There are reserved disabled car parking spaces at the front of the toilets in the summer months.
- On arrival a parking fee is payable to the car park attendant. This will vary from £6 in the summer to £3 at weekends in the winter. On rainy days the car park is sometimes free or charged at a reduced rate.
- We have a web camera on the café which takes a picture every 15 minutes overlooking the beach. It also has a weather station so you can check the weather before you come. This can be found on our website. www.venuscompany.co.uk
- There are bus services that stop directly opposite the entrance to

Blackpool Sands (Number 93)

- As the beach is a "Blue Flag" beach dogs are not allowed from the months of April - November

Main Entrance, Reception

- From the parking area directly behind the cafe and shop, there is a tarmac and paved area between the car park onto the promenade which is block paved.
- This area has over the years been affected by tree roots growing, and have been repaired meaning that the pathway can be undulating, with the odd uneven area.
- The shop has two entrances one up a small ramp through double doors and another around the side up a very small incline through bi-fold doors.
- There is a small incline from the promenade into the seating/dining area with a lip where it goes from paved to tile.
- Once in this area it is level and tiled throughout, there is also a decking area with high level strong safety glass overlooking the beach, this area has small moveable tables and moveable chairs.
- The main seating area consists of heavy wooden and concrete picnic tables; one in particular is designed for wheelchairs with an overhanging area. However all would be suitable for wheelchair access.

Public Areas - Hall, Stairs, Landing, Corridors etc

- The main promenade is block paved, this area has over the years been affected by tree roots growing, and have been repaired meaning that the pathway can be undulating, with the odd uneven area.
- The shop has two entrances one up a small ramp through double doors and another around the side up a very small incline through bi-fold doors. All shop stands are on wheels and can be moved around for easier access
- There is a small incline from the promenade into the seating/dining area with a lip where it goes from paved to tile.
- Once in this area it is level and tiled throughout, there is also a decking area with high level strong safety glass overlooking the beach, this area has small moveable tables and moveable chairs.
- The main seating area consists of heavy wooden and concrete

picnic tables; one in particular is designed for wheelchairs with an overhanging area. However all would be suitable for wheelchair access.

- The seating area can be fully covered on cold rainy days and has patio heaters and a log fire to help you keep warm
- The cafe has its menu on a banner attached to the side of the building. It's printed in a large font and is easy to read, paper copies are available on request, if necessary we will do our best to come to the tables to take orders and bring food to them otherwise it is a take away.

Public Areas - Sitting room, lounges, lobbies etc

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- The main seating area consists of heavy wooden and concrete picnic tables; one in particular is designed for wheelchairs with an overhanging area. However all are suitable for wheelchair access.
- The seating area can be fully covered on cold rainy days and has patio heaters and a log fire to help you keep warm.
- From the promenade there is a ramp down onto the beach, The beach is mainly made up of small shingle and is not suitable for wheelchairs.
- There are RNLI life guards on the beach throughout the summer months.

Public WCs

- The public toilets are located just behind the shop and cafe next to the main car park, they are accessible from the main promenade via a paved walkway and are paved all the way around.
- Inside the toilets are tiled, with cubicles, sinks, hand dryers, etc.
- There is also a separate disabled toilet in the block.

Restaurant / Dining Room, Bar & Bar area, Take Away & Cafe

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Shop

- The shop has two entrances one up a small ramp through double doors and another around the side up a very small incline through bi-fold doors.
- All shop stands are on wheels and can be moved for easy access
- We try and stock everything needed for a day on the beach, including buckets & spades, cricket sets, footballs and beach games, kites, inflatable boats & rings, boogie boards, wetsuits, swimming costumes, towels, sun-cream, sunglasses, wind-breaks & shelters
- Deckchair and Wind break rentals

Additional Information

- Lifeguards are located on the beach during the summer months and are clearly visible on the beach.
- We have a web camera on the café which takes a picture every 15 minutes overlooking the beach. It also has a weather station so you can see what the weather is up too. This can be found on our website

Address: The Venus Company
Unit A
Halwell Business Park
Halwell
Nr Totnes
Devon
TQ9 7LQ

Telephone: 01803 712648

Email: halwell@venuscompany.co.uk

Website: www.venuscompany.co.uk

Hours of operation: Opening Hours Cafe & Shop

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April - June 9am till 5pm

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Local public transport numbers: First Group Buses 0845 600 1420
www.firstgroup.com
Bus Number 93

Local accessible taxi numbers: Devon Taxis
27 Britannia Avenue, Dartmouth, Devon, TQ6 9JS
01803 833778

Admiral Cars
The Stables, Northford Road, Dartmouth, Devon, TQ6 9EP
01803 834315

Devon Taxis
9 Ivatt Road, Dartmouth, Devon, TQ6 9LD
01803 833778

Kestrel Taxis
69 Britannia Avenue, Dartmouth, Devon, TQ6 9JZ
0800 317 858

Bluebird Taxis
21 Mashford Avenue, Dartmouth, Devon, TQ6 9JW
01803 833522

Contact Telephone and Email Address

We welcome your feedback to help us continually improve if you have any comments please phone 01803712648 or email halwell@venuscompany.co.uk